

New to Canada?

Trained in business?

Workplace Communication Skills for Business

A new work-oriented language course offered for **FREE** to newcomers

- *program starts January 2010*
- *part-time with on-line and in-class instruction*

This practical and innovative course will help you:

- Understand business workplaces in Ontario
- Clearly and effectively interact with customers, suppliers, financial officers and governmental officials
- Develop strong interviewing, networking and career-building communication skills

Learn how to communicate well in the workplace through:

- Role-playing exercises
- Dialogue practice sessions
- Simulations of common on-the-job experiences

This course is for you if:

- You have training or experience in:
 - **running your own business**,
 - **accounting**, or
 - **hospitality**
- Your English is at an **intermediate level** (Canadian Language Benchmarks 6 to 8)
- You are a **landed immigrant** or **convention refugee**

To learn more or to register, contact:

Niagara College International Department

Welland 905-735-2211 ext: 7804 (office S100)

Niagara-on-the-Lake 905-735-2211 ext: 4169
(office W104)



Niagara College Canada

Welcome to Success

OSLT Occupation-specific
Language Training

FLAP Formation linguistique
axée sur les professions

This project is made possible through funding from:



Citizenship and
Immigration Canada

Citoyenneté et
Immigration Canada



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New to Canada?

Trained in health care?

Workplace Communication Skills for Health Care

A new work-oriented language course offered for **FREE** to newcomers

- ***program starts
September 2009
and January 2010***
- ***part-time with
on-line and
in-class
instruction***

This practical and innovative course will help you:

- Understand health care workplaces in Ontario such as hospitals, clinics and nursing homes
- Clearly and effectively interact with colleagues, clients and supervisors
- Develop strong interviewing, networking and career-building communication skills

Learn how to communicate well in the workplace through:

- Role-playing exercises
- Dialogue practice sessions
- Simulations of common on-the-job experiences

This course is for you if:

- You have training or experience in:
 - **nursing**,
 - **personal support work**, or
 - **dental hygiene**
- Your English is at an **intermediate level** (Canadian Language Benchmarks 6 to 8)
- You are a **landed immigrant** or **convention refugee**

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